

Shenandoah Area Agency on Aging (SAAA) 2017 Annual Report



Shenandoah Area Agency on Aging

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www.shenandoahaaa.com

Serving the counties of Page, Shenandoah, Frederick, Clarke, Warren and the city of Winchester

Board of Directors

Fiscal Year 17 10/01/2016-09/30/2017)

Thomas Throckmorton – Chair (Warren)

Charles Thomas – Vice Chair (Shenandoah)

Thomas Reed - Treasurer - (Frederick)

Robina Rich Bouffault – Secretary (Clarke)

Tom Cammack (Clarke)

Open Position (Frederick)

Dorothy Pendley (Page)

Craig Lancto (Page)

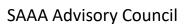
John Ayers (Shenandoah)

Joe Biggs - FY18 (Warren)

Sue Lessman (Winchester)

Scott Jenkins (Winchester)

Queenie Kemmerer (Advisory Council Representative)



Fiscal Year 17

Vickie Harris-Williams (Chair)

Martha Myer

Barry Lee

Donielle Palmer

Scott King

Queenie Kemmerer

Martha Watkins

Tina Mann

Ann Crim

Daryl Lee Funk

Aaron Blight - FY18



SAAA Services

Senior Centers • 25,539 hot nutritious noontime meals were provided. The Centers also provided various programs including current events, exercise, nutrition education, healthy aging information, health education programs, socialization, music, trips, etc. 21,815 trips brought participants back and forth from home to the Centers.

"Meals on Wheels" • 48,177 meals were provided five days per week to homebound older residents. The meals are prepared at the Senior Centers (contracted in two locations) and delivered to the homebound individuals' homes.

"Our Place" • 5,245 hours of respite care for Alzheimer's and dementia clients were provided. Two community respite care sites located in Shenandoah and Clarke County provide needed respite to caregivers plus activities and socialization to those clients in early to mid-stage Alzheimer's or dementia.

Care Management Services • 739 individual in-home assessments were completed by staff who worked directly with the recipient & family members to develop a plan of care. Staff coordinate available agency and community services for individuals to "age-in-place" safely.

Personal Care & Homemaker • 6,441 hours were provided to homebound individuals. Personal care includes help with grooming, transferring, hygiene, etc. Homemaker services include help with light housekeeping, laundry, cleanup, etc.

Information and Referral Assistance • 23,813 responses to requests were provided for older persons, their caregivers, employers, and/or professional providers of aging services.

WellTran • 10,788 trips were provided. Rides are available Monday through Friday with advance scheduling to pick up medication, grocery shopping, and/or medical appointments. Under a grant, the fee is kept low for low-income seniors and persons with disabilities.

Insurance Counseling • 1,130 insurance one-on-one consultations were provided. Six certified Insurance counselors help seniors with information on insurance options including prescription coverage, research into eligibility, and help with documentation or paperwork. VICAP Insurance Counselors were able to save individuals thousands and thousands of dollars in premiums and prescription costs by comparing Part D options during Medicare's Open Enrollment period.

Long-term care Ombudsman • 219 complaints at facilities were investigated as an advocate for residents of long-term care. In addition, she provides training and consulting assistance to local long-term care facilities and staffs.

SAAA 2017 Financial

Revenues

Federal Government	1,129,039
State Government	631,415
Local Governments	310,000
Contributions & Grants	214,958
Client Fees	106,962
Other	1,084
Total Revenues	2,393,458

Expenses by Services

Expenses by Services	
WellTran	447,938
Homemaker	119,522
Personal Care	94,322
Care Coordination	142,458
Public Information & Education	16,476
Information and Assistance	79,609
Transportation	122,364
Congregate Meals	390,074
Meals on Wheels	590,587
Socialization/Recreation	27,453
Legal Assistance	18,998
Ombudsman/Elder Abuse	54,456
Our Place (Respite Services)	56,180
Disease Prevention	29,759
Other (Management,	
Fundraising, etc.)	255,244
Total Expenditures	2,455,440



SAAA Management Staff

Executive Director – Linda Holtzapple

Director of Transportation – Bob Haas

Director of HR & Senior Center Operations – Marsha LeBrecht

Director of Finance – Rosemary Hennessy

Director of Resource Development – Roberta Lauder

Director of Care Management – Jimmy Roberts

Long Term Care Ombudsman – Suzie Grubb

Some Special Events from SAAA's Year



SAAA Board President Tom Throckmorton Welcomes New Executive Director Linda Holtzapple



Bobbie & Mabelle
Pet Therapy at Winchester
Senior Center



Frederick County Senior Center Valentine Royalty



SAAA Reaping the Rewards of the United Way NSV 2017 Rubbermaid Sale in February



March for Meals Cookie Contest Judges



Senior Olympics